



FOR IMMEDIATE RELEASE

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Fire Hydrant Replacement Project

Houston, TX - The City's Public Works and Engineering (PWE) Department has notified the District E office of a fire hydrant replacement project that will be taking place over the next several weeks. During this project, residents may see brief periods of water outages within their communities while these fire hydrants are being replaced. The outages are expected to be no longer than two to four hours. Residents will be notified by door hanger, or by a PWE or Severn Trent employee going door to door. Please be mindful that these employees will be wearing either a City of Houston or Severn Trent uniform, as well as an identification badge.

In an effort to be proactive, we want to make residents aware of the potential for discolored water during this project. The neighborhoods potentially affected are located in the Northwest part of Kingwood near the Montgomery County line. This area includes, but is not limited to: Kings Place, Lakewood Cove, Kingwood Lakes, Bear Branch, Mills Branch, Green Tree, Sand Creek, Fosters Mill, Kings Point, Kings Harbor, Magnolia Point (Huffman), Scotts Point, Lake Houston Marina, and Fairlake Lane. Please see the map below of the locations for hydrant replacement for further clarification.

Please remember:

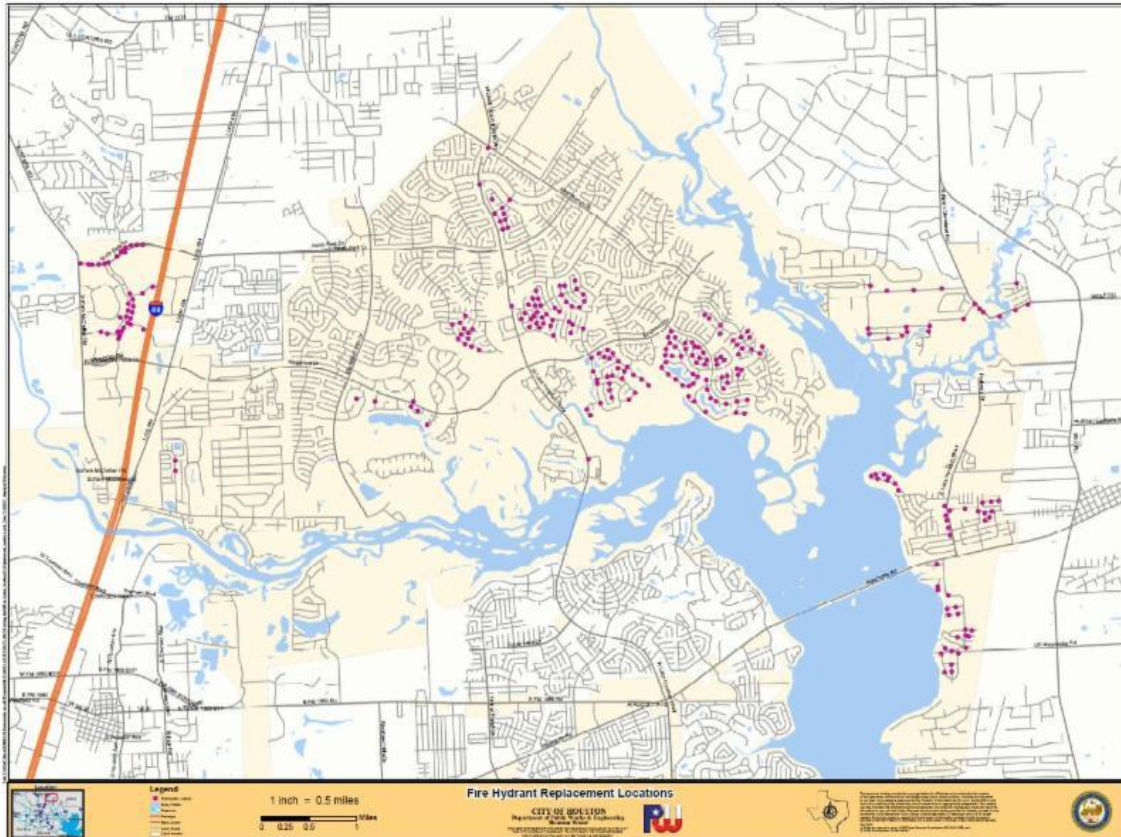
- The water in Kingwood comes from wells, which are naturally cleaner than lake water. However this means it is also rich in minerals such as iron and manganese, which if stirred up by changes in water flow, main breaks or water hammer can cause the color issues.
- The water from the wells is crystal clear and tested daily. The water from the storage tanks is also crystal clear and tested daily in accordance with the Texas Commission on Environmental Quality's (TCEQ) rules and regulations.
- The water color has only been found in the transmission mains and tests find it to be within the legal limits.
- Severn Trent flushes dead-end lines every month to prevent buildup of sediments in the pipes at 100 different locations in Kingwood. In the past week, Severn Trent increased flushing on an as needed basis to remove discolored water from the system.

To facilitate removal of sediment from your household plumbing:

- Turn on the COLD water in your household tub and allow it to run until it is clear.
- Flushing the hose bib outside of your home WILL NOT clear your internal plumbing.

- Running the hot water BEFORE your system has been flushed with cold water may allow the sediment to build up in your home's water heater.

Contact City of Houston's 3-1-1 system by calling (713) 837-0311 to in the event that your water outage is longer than two to four hours, is not in or near one of the above locations, or you experience discoloration. Should you need additional information please contact the District E office at (832) 393-3008 or via email at districte@houstonx.gov.



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